

FYRFACK IS NOW COMING TO YOUR HOUSE!

Everything you need to know about the new waste
collection system



RENHÅLLNINGEN
KRISTIANSTAD

HELLO! YOU ARE NOW GOING TO GET FYRFACK!

Now fyrfack is coming to you! This means you will be able to sort all packaging and newspapers at home with the help of **two 370-litre rubbish bins which each have four compartments**.

In the bins, you sort:

- Food waste (in food waste bags)
- Newspapers (loose in the bin)
- Coloured glass bottles/jars (loose in the bin)
- Transparent glass bottles/jars (loose in the bin)
- Paper packaging (loose in the bin or in a paper bag)
- Plastic packaging (loose in the bin or in a plastic bag)
- Metal containers (loose in the bin)
- Remaining waste (in plastic or paper bags)

In addition you will be given a special box for:

- small electronic items, bulbs and batteries



TIP!

Not sure how to sort your waste?
See the sorting guide at
www.renhallningen-kristianstad.se

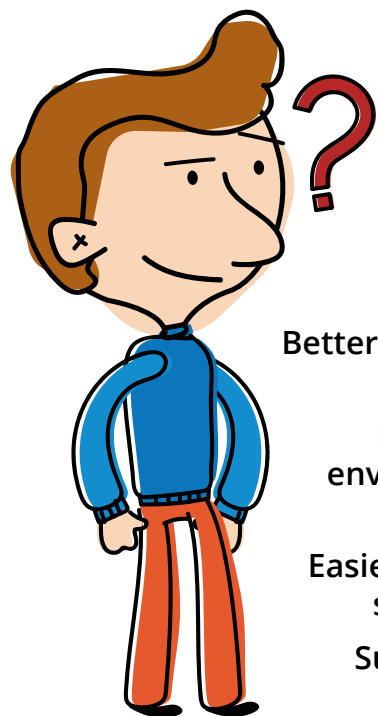
WHY FYRFACK?

Better service when packaging and newspapers are collected from your home.

Reduced impact on climate and the environment because of fewer transports and fossil-free rubbish lorries.

Easier sorting at home will lead to increased sorting and better-quality recycling.

Sustainable waste management saves the earth's resources.



NEW TYPE OF RUBBISH BIN

What's happening?

We are going to replace your current rubbish bins with new fyrfack (four-compartment) bins. See the information letter for the dates (week numbers) that apply where you live.

When we distribute the new fyrfack bins, we will remove your old bins for combustible waste and food waste.

You will be given more information when you get your new fyrfack bins, a special box for small electronic waste and a pack of food waste bags.

Your old bins will be collected, crushed and recycled into new rubbish bins.

What do I do with my rubbish until I get my new bins?

You can put your rubbish in your current bins and we will remove them when we give you your new bins. Your old bins will be emptied as normal until you get your new bins.

How will I get my new waste collection schedule?

Your old waste collection schedule will be apply until you get your new bins.

When you have been given your new fyrfack bins, you can log in at *Mina sopor* on our homepage to download an updated waste collection schedule for Bin 1 and Bin 2.

www.renhallningen-kristianstad.se

If you have any problems logging in, you can contact Customer Service by phoning 044-13 54 00.

AFTER YOU HAVE RECEIVED YOUR NEW BINS

How often will the new bins be emptied?

Bin 1 will be emptied *every other week*.

Bin 2 will be emptied *every four weeks*.

See page 5 for an explanation of the bins' different compartments.

What do I do if all my rubbish won't fit into the bin?

You can fit much more rubbish into your bins by stacking containers of the same material, e.g. by putting plastic containers inside other plastic containers.

More tips about how you can save space in your bins will be provided together with your fyrfack bins.

It is also possible to order extra bins. See page 7 for more information.

Where do I put the bins on waste collection day?

On waste collection day, the bins must be placed at the boundary of your property, as near as possible to the place where the rubbish lorry stops, just as you do today.

The new fyrfack bins have three wheels and are easy to move. The small wheel is lockable which provides stability.

The third wheel can be locked if it is facing the driver; otherwise the wheel must be unlocked on waste collection day.



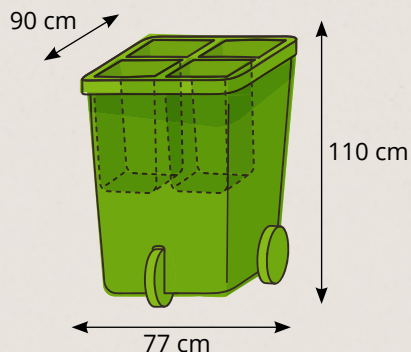
SPECIFICATIONS

You will receive two 370-litre bins with the following measurements:

Width: 77 cm

Depth: 90 cm, with the box for electronic waste 130 cm

Height: 110 cm, with lid open 180 cm

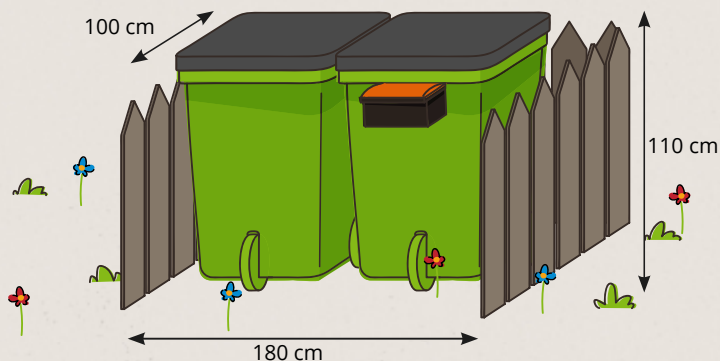


In order for the bins to fit, the bin area must be:

Width: 180 cm

Depth: 100 cm (with the box for electronic waste: 130 cm)

Height: 110 cm, height with the lid open 180 cm



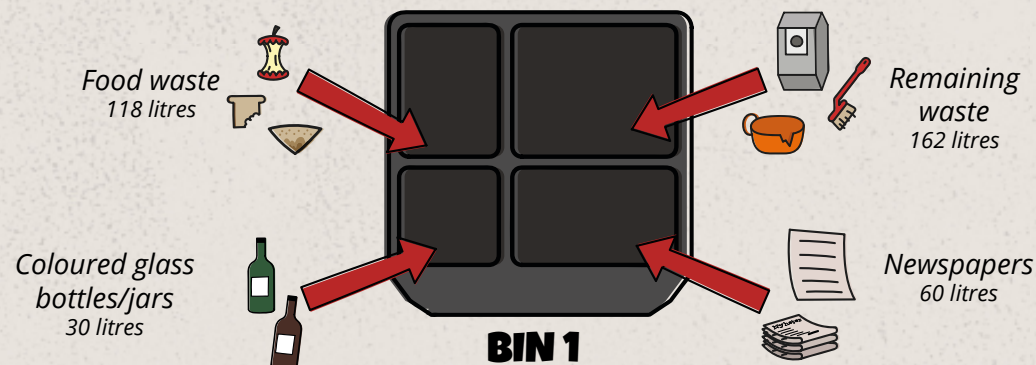
REMEMBER

The new bins are larger and heavier. Our drivers pull about 300 bins/day. Improve your driver's work environment by placing your bins on a hard and even surface with no edges, as close as possible to the place where the rubbish lorry stops.

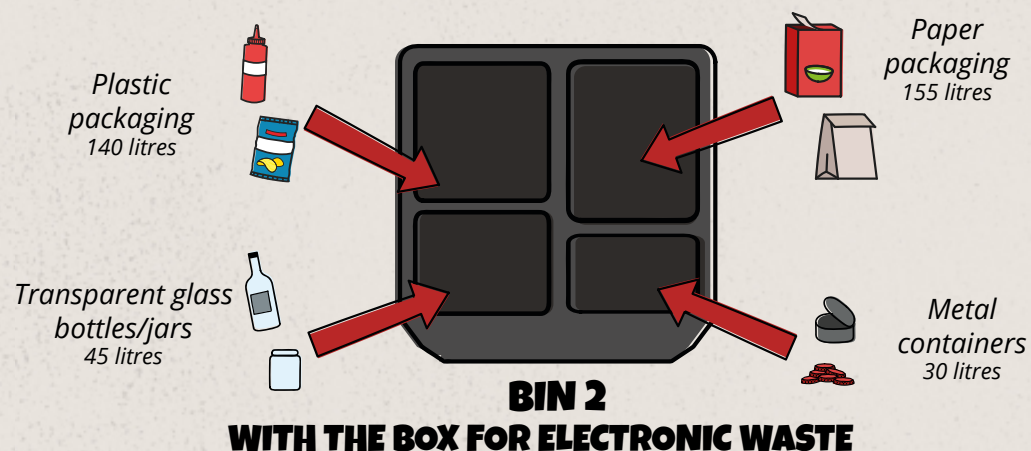
NB! The inside compartment bins must not be removed from or moved in Bins 1 and 2.

THE BIN COMPARTMENTS

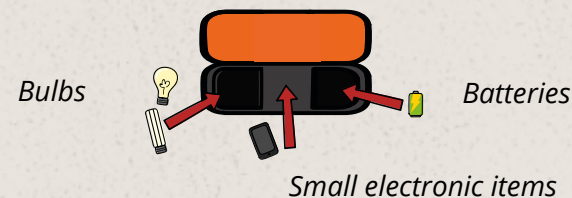
Sort the following into Bin 1 (emptied every other week):



Sort the following into Bin 2 (emptied every four weeks):



BIN 2 WITH THE BOX FOR ELECTRONIC WASTE



TIP!

If packaging consists of more than one type of material and they cannot be separated, sort the item according to the predominant material.

TIP!

If necessary, rinse out sticky containers with cold water.

What is “remaining waste”?

Remaining waste (which used to be called “combustible waste”) is the waste left over after you have sorted out all packaging, newspapers, food waste and electronic waste.

Examples of remaining waste are nappies, toothbrushes, “snus” (snuff tobacco) and cigarette ends. Do not put remaining waste straight into the bin; place inside a plastic or paper bag first.

What do I put in the box for electronic waste?

In the box for electronic waste, there are compartments for batteries, bulbs and small electronic items.

Examples of bulbs are LED, halogen, filament bulbs or low-energy bulbs.

Examples of small electronic items are old mobile phones or shavers.

Keep the box for electronic waste indoors and only hang it on Bin 2 when it is almost full.

The box is supplied with a hanging device that you can screw onto your garage wall, for example, so you can hang the box there.

Is it possible to get smaller bins?

No, the fyrfack bin is only available as a 370-litre bin.

What do I do when I run out of food waste bags?

All food waste must be placed in food waste bags.

We will distribute food waste bags when we empty Bin 1. If you need more bags, push an empty bag under the lid of your bin and then the driver will leave a pack for you.



How will the charge for waste collection be affected?

The annual charge for fyrfack is 2,690 kr. That includes the emptying of Bin 1 every other week and the emptying of Bin 2 every four weeks.

This means that the flexible charge for the fyrfack bins will be 220 kr higher per year compared with the most common charge for houses at the moment.

Together with the increase of the fixed charge of 50 kr (1 April 2017), this is the first time that the charge as a whole has been increased since 2007. For more details, please look at the waste collection rates on Renhållningen’s homepage.

Are there still going to be recycling stations in the municipality?

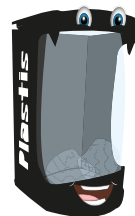
The unmanned recycling stations for packaging and newspapers are managed by FTI AB (Förpacknings- och Tidningsinsamlingen) and it is up to FTI to decide whether they are going to retain or remove any stations.

Remember that bulky waste, hazardous waste and large items of packaging that cannot fit inside the fyrfack bins nor inside the skips at a recycling station must be driven to our manned recycling centres.

Plastics minimiser

To reduce the amount of space that soft plastics take up in the bin, you can get a free plastics minimiser from us.

You can use the plastics minimiser to pack soft plastic containers together so they take up less space in both your kitchen and in the rubbish bin.



You can pick up a plastics minimiser from your nearest recycling centre or from Renhållningen at Bruksgatan 5.

Extra bins

If, for some reason, you cannot fit all your waste into the new bins, you can order extra bins for food waste, remaining waste, plastic packaging and paper packaging.

You can order extra bins from Customer Service.

Do you currently have extra services which you want to continue to have? Please contact Customer Service!

OTHER INFORMATION

Composting at home

If you have your own compost at home, you can continue to use that after notifying the Environment and Health Protection Board. In that case, leave the compartment in the bin for food waste empty.

The reduced charge for those with a compost at home will continue to apply for the fyrfack system.

May I share a bin with my neighbour?

Yes, it is possible to order a joint subscription for up to three properties. You will then share two 370-litre fyrfack bins. The flexible charge for the subscription will then be shared between the number of households sharing the bins while the basic charge will be unchanged for each household. Contact Customer Service for help.

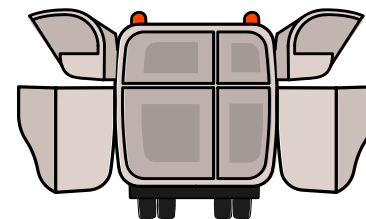
If you already have a shared/joint subscription, it will be automatically transferred to the fyrfack system.

Garden waste

If you have a subscription for garden waste, it will continue as normal.

What happens to the sorted waste?

The rubbish lorries have four compartments. The lorries’ compartments are emptied in different places.



Packaging and newspapers are delivered to the recycling industry which makes new packaging and newspapers.

Food waste is turned into biogas and bio-fertiliser at Karpalund while remaining waste is taken to Hässleholm for combustion.

The electronic waste you put in the special box is emptied into a side compartment on the lorry and then delivered to El-Kretsen where materials are recycled and hazardous waste is processed.

EXTRA SERVICES AND OPTIONS

The text message service

If you currently have the text message service, it will automatically be transferred to your new waste collection schedule.

Don't you have the text message service? It's free of charge!

There is a link on our homepage which will take you to an e-service where it is easy to sign up for the service.



WE ARE VERY HAPPY TO ANSWER YOUR QUESTIONS!

Do you have any other questions which have not been answered here? Please contact us so we can help you.

renhallningen@kristianstad.se

Customer Service is open Monday-Friday. Our opening hours are stated on our homepage.

You can call us at: **044 - 13 54 00.**

Alternatively, go to **www.fyrfack-kristianstad.se** and see if your question is answered under Frequently Asked Questions.

For matters concerning your subscription and other services, log in at *Mina sapor* on our homepage

www.renhallningen-kristianstad.se

All you need to log in is your customer number (stated on your invoice) and your 12-digit personal identity number.

**TIPS & INFORMATION ABOUT
HOW TO SORT YOUR WASTE SO AS TO
MAKE FYRFACK AS SIMPLE AS POSSIBLE
WILL BE PROVIDED TOGETHER WITH
YOUR FYRFACK BINS**

